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Purpose of the Candidate Guide

The purpose of this Candidate Guide is to provide candidates with guidance for the IC&RC examination process. By providing candidates with background information on examination development, administration, and content, preparation for an IC&RC examination can be enhanced.

Professional Testing Company

It is the policy of IC&RC to administer valid, reliable, and legally defensible examinations. To assist in this process, IC&RC has contracted with Schroeder Measurement Technologies (SMT) to develop, administer, and score all examinations.

SMT is an established, full-service testing company. SMT serves the needs of licensing and credentialing agencies with a wide range of test development and administration services.

Examinations are administered through a division of SMT called ISO-Quality Testing, Inc. (IQT). IQT provides secure, user-friendly, high-quality, examination administration around the world.

More information about SMT and IQT can be found at their websites: www.smttest.com and isoqualitytesting.com

Examination Development

The development of a valid examination begins with a clear and concise definition of the tasks, knowledge, and skills needed for competent job performance known as a Job Analysis (JA). Using interviews, surveys, observation, and group discussions, IC&RC works with Subject Matter Experts (SMEs) in the field to delineate critical job components. These job components then become the basis for questions on IC&RC examinations.

Examination questions are written by certified individuals or those otherwise deemed as SMEs in the field. SMEs are trained in item writing best practices. Through the examination development process, they are assisted by IC&RC’s professional testing company.

Eligibility Requirements and Registration

IC&RC examinations are administered exclusively by IC&RC Member Boards. Eligibility requirements and registration processes are determined by each Member Board. Candidates interested in taking an IC&RC examination must do so through a Member Board. Contact information for all Member Boards can be found at www.internationalcredentialing.org.
Administration

Examinations are administered via Computer Based Testing (CBT). Candidates are required to test at a designated IQT center. A list of all IQT testing centers can be found at this link: http://www.isoqualitytesting.com/locations.aspx?cnid=73 or by calling IQT toll free at +1-866-773-1114.

On the day of testing, candidates must bring a valid, government issued photo ID and their Candidate Admission Letter. Candidates are strongly encouraged to read the Candidate Admission Letter in its entirety to be aware of all testing policies and procedures.

CBT examinations begin with a brief tutorial and end with a brief survey. Extra time is allotted to complete the tutorial and survey. A demonstration of the CBT examination format can be found at https://www.iqttesting.com/Default.aspx?Function=SampleExam&Exam=8.

Dates, Time, and Location

Examinations are offered on-demand based on the availability of each testing center. Once a candidate has met the eligibility requirements of their IC&RC Member Board to sit for an examination, they will pre-register candidates for the examination through an on-line test database. Candidates will receive an e-mail from registrations@isoqualitytesting.com with further instructions on scheduling an examination date, time, and location.

Rescheduling, Cancelling, and Missed Examinations

Examinations must be cancelled or rescheduled 5 days or more PRIOR to the scheduled examination date. Cancelling or rescheduling an examination is done directly through IQT’s website at www.iqttesting.com.

Complete instructions are listed below. For technical assistance, please contact IQT toll free at +1-866-773-1114.

2. Select “Exam Registration.”
3. Log in using the username and password provided to you in your pre-registration email. If you forgot your password, click the “forgot password” link and it will be emailed to you.
4. Select “IC&RC” from the organization dropdown menu and click the “Next” button.
5. To reschedule an examination, click “edit.” This will cancel your current examination date and prompt you to immediately select a new date.
6. To cancel an examination, click “cancel.” Once your examination is cancelled, you can log on to www.iqttesting.com at a later date to select a new examination date. Please
note, your designated testing window to take the examination will remain the same.

7. An email confirmation will be automatically sent to you when you cancel or reschedule your examination.

Candidates will be required to pay a rescheduling or cancellation fee to IQT before they are able to reschedule or cancel an examination. Acceptable forms of payment are Visa, Master Card or American Express.

Candidates are unable to reschedule or cancel an examination less than 5 days PRIOR to their scheduled examination. Exceptions are made only for the following reasons: jury duty, death in immediate family\(^1\) within 14 calendar days of the examination date, illness or medical complication within 14 calendar days prior to the examination date OR the scheduled examination date, and military deployment.

If one of these prevents a candidate from testing, they must contact IQT directly and provide sufficient documentation of the event that has occurred. Documentation must be submitted to IQT within 14 calendar days of the missed examination. There will be no additional fee incurred under these circumstances. IQT can be reached toll free at +1-866-773-1114.

If candidates fail to show up for an examination, do not have the proper identification or Candidate Admission Letter, they will not be permitted to sit for their examination. They will be considered a “No-Show,” examination fees will be forfeited, and they will be required to re-register and pay all fees to their IC&RC Member Board prior to scheduling another examination.

**Inclement Weather**

IQT takes a proactive approach when monitoring inclement weather. They watch the progress of storms and keep in constant contact with their testing centers. If a testing center closes, IQT will make its best effort to inform candidates. However, it is recommended that candidates contact IQT directly at +1-866-773-1114 to confirm their testing center is still open on the day of their examination.

If a candidate is unable to make a testing appointment due to inclement weather but the testing center does not close, they must contact IQT at +1-866-773-1114. IQT will confirm that there has been bad weather in the area and reschedule the examination.

\(^1\) The immediate family is a defined group of relations, used in rules or laws to determine which members of a person's family are affected by those rules. It includes a person's parents, spouses, siblings, and children.
Rules and Security

Failure to follow candidate instructions or conduct that results in violation of security or disruption of the administration of an examination may result in dismissal from the examination, voided examination scores, and forfeiture of examination fees.

Examples of misconduct include, but are not limited to:

- Writing on anything other than the authorized scratch paper provided at the administration site
- Looking at other candidate’s examination
- Discussing examination content before, during, or after administration orally, electronically, or in writing with any person or entity
- Copying or removing examination information from the testing area
- Use of cellphones or other electronic devices

Candidates may not attend the examination only to review or audit test materials. No unauthorized persons will be admitted into the testing area. All examination content is strictly confidential. Candidates may only communicate about the examination using appropriate forms provided within the examination delivery system.

No books, papers, or other reference materials may be taken into the examination room. An area will be provided for storage of such materials.

No questions concerning the content of the examination may be asked during the examination period. The candidate should listen carefully to the directions given by the Proctor and read the examination directions carefully.

Special Accommodations

Individuals with disabilities and/or religious obligations that require modifications in test administration may request specific procedure changes, in writing, to their IC&RC Member Board PRIOR to scheduling an examination. With the written request, the candidate must provide official documentation of the accommodation requested. Submitted documentation must follow ADA guidelines in that psychological or psychiatric evaluations must have been conducted within the last three years. All medical/physical conditions require documentation of the treating physician’s examination conducted within the previous three months. Candidates should contact their IC&RC Member Board to inquire about other necessary documentation. Contact information for all IC&RC Member Boards can be found at www.internationalcredentialing.org.

Candidates will receive further information on scheduling an examination with accommodations once their request has been reviewed and approved.
Candidates with accommodations will be held to IC&RC’s cancelling, rescheduling, and missed examination policies\(^2\). In addition, a candidate with accommodations deemed as a “No-Show,” may be responsible for any fees incurred for the coordination of their accommodations in addition to forfeiting their examination fee. Candidates will be required to pay these fees to their IC&RC member board prior to scheduling another examination.

**Scoring**

**Receiving Scores:**

All scores are reported to the designated IC&RC Member Board for distribution. IC&RC does not have the authority to release scores. This process takes approximately two to three weeks. Preliminary scores are provided to candidates immediately following completion of the examination. Candidates seeking their official scores should contact their IC&RC Member Board. Contact information for all IC&RC Member Boards can be found at [www.internationalcredentialing.org](http://www.internationalcredentialing.org).

**Reporting Scores:**

Scores are reported on a scale ranging from 200-800 with a 500 passing. The minimum scaled passing score is 500 for all examinations. Candidates are provided with official score letters that report a final scaled score and the percentages of items answered correctly in each content domain.

**Scaled Scores:**

Scaled scores are created when the number of questions answered correctly is mathematically transformed so that the passing score equals 500 on a scale starting at 200 and ending at 800.

This transformation is very similar to converting inches to centimeters. For example, a 10-inch ribbon is also 25.4 centimeters long. The length of the ribbon has not been changed, only the units of measure to describe its length.

The use of scaled scores allows for direct comparison of examination scores from one form of the examination to another. For security purposes, IC&RC keeps multiple forms of each examination in circulation at all times. Candidates are randomly assigned a form. The use of scaled scores allows IC&RC to report scores for every form of an examination using the same scale of 200-800 with a 500 passing.

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\(^2\) If candidates fail to show up for an examination, do not have the proper identification or Candidate Admission Letter, they will not be permitted to sit for their examination. They will be considered a “No-Show,” examination fees will be forfeited, and they will be required to re-register and pay all fees to their IC&RC Member Board prior to scheduling another examination.
The use of scaled scores does not influence whether a candidate passes or fails an examination. The passing of an IC&RC examination is always incumbent on achieving the minimum passing score as it is determined in the process below.

**Determining a Passing Score:**

A candidate’s examination score is based on the total number of questions answered correctly. Candidates should answer each question, as no points are deducted for incorrect answers.

The passing scores for IC&RC examinations are established through a process called standard setting. During standard setting, a panel of Subject Matter Experts (SMEs) working in the field, determines the level of knowledge a candidate must demonstrate in order to pass the examination. This level of knowledge is then converted into a cut score for each version of the examinations. All candidates that meet or exceed the cut score for their version of the examination will earn a passing mark.

**Use of Multiple Examination Forms:**

For every IC&RC examination, there are multiple forms of the same examination. Each form will use different questions but test the same content. Examination forms are updated and replaced on a continuous basis to ensure the security and integrity of the program.

The use of multiple forms for the same examination will not make it easier or more difficult for candidates to pass one form of the examination. IC&RC’s testing company uses statistical data on each test question to evaluate the difficulty of each examination form. The examinations are constructed in order to minimize variations in difficulty from one form to another. The passing scores for each examination form are adjusted accordingly to account for any differences in form difficulty.

**Use of Pretesting Items:**

On each IC&RC examination, there are unweighted questions called pretest items. Pretest items do not influence final scores or a pass/fail status. They are not identified on examinations and appear randomly. IC&RC uses pretest items to pilot newly written items to ensure quality prior to their use as a weighted item. Pretesting ensures the quality of future examinations and provides verification that items are relevant to competency and measure proficiency.

**Failing Scores:**

Candidates who do not pass their examination are provided with percentages of correctly answered items in each content domain to better focus future study efforts. For security reasons, candidates will not be provided with the total number of questions answered correctly or a copy of the examination to review.
It is important to note that because the number of questions contained within each domain of the examination varies, adding or averaging the percentage correct scores in each domain will NOT be an accurate reflection of a candidate’s overall examination score.
Grievances, Test Disclosure, and Retakes

Examination Grievances:

All examination scores are final. Examination scores cannot be appealed.

Candidates who believe an unusual event or condition related to the administration of their examination caused a significant adverse effect on their performance during their examination may submit a grievance regarding the administration to IC&RC for investigation.

Grievances must be submitted to IC&RC within 14 calendar days of the examination. Grievance statements must be submitted in writing, dated, and signed. Grievance statements must be accompanied by the IC&RC Examination Administration Grievance Form found at www.internationalcredentialing.org. Information to include in the grievance statement should include, but is not limited to:

- Title of examination
- Examination date
- Name and location of testing center
- Name of proctor on duty (if known)
- Detailed explanation of the situation
- Impact the situation had on examination performance

IC&RC will then investigate the specifics of the testing situation. When warranted, candidates will be offered a free retake. A grievance will not challenge the design or content of an examination nor overturn a failing score. There is a fee for this service. Candidates that are offered free retakes will be refunded their grievance fee.

Test Disclosure:

Candidates should be aware that IC&RC security and item banking procedures do not permit candidates access to examination questions, answer keys, or other secure materials related to the examination. Candidates that have questions or comments about a specific item should click the Comment on This Question button during their examination. Candidate comments will be reviewed by IC&RC. Candidates will not be contacted regarding their comments.

Retakes:

Candidates interested in retaking an examination must wait a minimum of 90 days after their examination. Member boards may increase this waiting period. To schedule a retake and clarify the mandatory waiting period, candidates should contact their local IC&RC Member Board. Contact information for all IC&RC Member Boards can be found at www.internationalcredentialing.org.
The mandatory waiting period cannot be waived under any circumstances.

After four consecutive failed attempts, IC&RC Member Boards must require candidates to take remedial actions before a subsequent four testing attempts. The required remedial actions are at the discretion of the board. Candidates who fall into this category should contact their IC&RC Member Board. Contact information for all IC&RC Member Boards can be found at [www.internationalcredentialing.org](http://www.internationalcredentialing.org).

**Format and Length**

The questions on the examination are multiple-choice with three or four options. There is only one correct or best answer for each question. Candidates should carefully read each question and choose the single best answer. It is advisable to answer every question since the number of questions answered correctly will determine the final score. There is no penalty for guessing.

Number of Scored Items: 125  
Number of Pre-test Items: 25  
Total Number of Items: 150  
Length of Administration: 3 hours

**Content**

The Job Analysis identified several performance domains. Several tasks have been identified within each performance domain. These tasks and the needed knowledge or skills for their completion are the basis of examination questions.

<table>
<thead>
<tr>
<th>Domains</th>
<th>Weight on Exam</th>
</tr>
</thead>
<tbody>
<tr>
<td>1. Planning and Evaluation</td>
<td>30%</td>
</tr>
<tr>
<td>2. Prevention Education and Service Delivery</td>
<td>15%</td>
</tr>
<tr>
<td>3. Communication</td>
<td>13%</td>
</tr>
<tr>
<td>4. Community Organization</td>
<td>15%</td>
</tr>
<tr>
<td>5. Public Policy and Environmental Change</td>
<td>12%</td>
</tr>
<tr>
<td>6. Professional Growth and Responsibility</td>
<td>15%</td>
</tr>
</tbody>
</table>
Domain 1: Planning and Evaluation

Task 1 Determine the level of community readiness for change.
   Knowledge of:
   1 information gathering and data analysis techniques
   2 stages of community readiness
   Skill In:
   1 collecting, organizing, and interpreting data
   2 assessing and building community resources and readiness
   3 identifying and engaging key stakeholders

Task 2 Identify appropriate methods to gather relevant data for prevention planning.
   Knowledge of:
   1 information gathering and data analysis techniques
   2 prevention program evaluation instruments/models
   3 validity and reliability of evaluation instruments/models
   Skill In:
   1 collecting, organizing, and interpreting data
   2 assessing and building community resources and readiness

Task 3 Identify existing resources available to address the community needs.
   Knowledge of:
   1 information gathering and data analysis techniques
   2 financial, human, and organizational resources
   Skill In:
   1 assessing and building community resources and readiness
   2 collecting, organizing, and interpreting data
   3 capacity building
   4 community engagement

Task 4 Identify gaps in resources based on the assessment of community conditions.
   Knowledge of:
   1 logic models as a planning and evaluation tool
   2 information gathering and data analysis techniques
   3 financial, human, and organizational resources
   Skill In:
   1 assessing and building community resources and readiness
   2 collecting, organizing, and interpreting data

Task 5 Identify the target audience.
   Knowledge of:
   1 continuum of care
   2 Risk and Protective Factor Theory and other theories relevant to prevention
   3 community characteristics
   Skill In:
<table>
<thead>
<tr>
<th>Task</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>6</td>
<td>Identify factors that place persons in the target audience at greater risk for the identified problem. Knowledge of: 1. continuum of care 2. Risk and Protective Factor Theory and other theories relevant to prevention 3. community characteristics Skill In: 1. information gathering and data analysis 2. cultural responsiveness</td>
</tr>
<tr>
<td>7</td>
<td>Identify factors that provide protection or resilience for the target audience. Knowledge of: 1. continuum of care 2. Risk and Protective Factor Theory and other theories relevant to prevention 3. community characteristics Skill In: 1. information gathering and data analysis 2. cultural responsiveness</td>
</tr>
<tr>
<td>8</td>
<td>Determine priorities based on comprehensive community assessment. Knowledge of: 1. strategies to build community capacity 2. logic models as a planning and evaluation tool 3. Theory of Change concepts 4. problem prioritization strategies Skill In: 1. collecting, organizing, and interpreting data</td>
</tr>
<tr>
<td>9</td>
<td>Develop a prevention plan based on research and theory that addresses community needs and desired outcomes. Knowledge of: 1. logic models as a planning and evaluation tool 2. Risk and Protective Factor Theory and other theories relevant to prevention 3. evidence-based prevention interventions in behavioral health 4. components of effective prevention program planning 5. community characteristics Skill In: 1. developing and implementing effective, outcome focused prevention programming 2. interpreting and applying prevention program evaluation activities 3. collecting, organizing, and interpreting data</td>
</tr>
</tbody>
</table>
Task 10  Select prevention strategies, programs, and best practices to meet the identified needs of the community.

Knowledge of:
1  Risk and Protective Factor Theory and other theories relevant to prevention strategies to build community capacity
2  problem prioritization strategies
3  evidence-based prevention interventions in behavioral health
4  components of effective prevention program planning
5  community characteristics

Skill In:
1  implementing effective, outcome focused prevention programming
2  collecting, organizing, and interpreting data
3  cultural responsiveness

Task 11  Implement a strategic planning process that results in the development and implementation of a quality strategic plan.

Knowledge of:
1  assessment, capacity building, planning, implementation, and evaluation methods
2  sustainability strategies
3  cultural diversity

Skill In:
1  conducting activities consistent with strategic prevention planning models
2  implementing effective, outcome focused prevention programming
3  cultural responsiveness

Task 12  Identify appropriate prevention program evaluation strategies.

Knowledge of:
1  components of effective prevention program planning
2  prevention program evaluation instruments/models
3  validity and reliability of evaluation instruments/models

Skill In:
1  implementing effective, outcome focused prevention programming
2  collecting, organizing, and interpreting data
3  interpreting and applying prevention program evaluation findings

Task 13  Administer surveys/pre/posttests at work plan activities.

Knowledge of:
1  information gathering and data analysis techniques
2  prevention program evaluation instruments/models
3  validity and reliability of evaluation instruments/models

Skill In:
1  collecting, organizing, and interpreting data

Task 14  Conduct evaluation activities to document program fidelity.

Knowledge of:
1 information gathering and data analysis techniques
   **Skill In:**
   1 collecting, organizing, and interpreting data

**Task 15** Collect evaluation documentation for process and outcome measures.
   **Knowledge of:**
   1 information gathering and data analysis techniques
   2 prevention program evaluation instruments/models
   3 validity and reliability of evaluation instruments/models
   **Skill In:**
   1 collecting, organizing, and interpreting data

**Task 16** Evaluate activities and identify opportunities to improve outcomes.
   **Knowledge of:**
   1 guidelines for program adaptation
   2 prevention program evaluation instruments/models
   3 information gathering and data analysis techniques
   **Skill In:**
   1 collecting, organizing, and interpreting data
   2 interpreting and applying prevention program evaluation findings

**Task 17** Utilize evaluation to enhance sustainability of prevention activities.
   **Knowledge of:**
   1 strategies needed to build community capacity
   2 evidence-based prevention interventions in behavioral health
   3 sustainability strategies
   4 validity and reliability of evaluation instruments/models
   **Skill In:**
   1 interpreting and applying prevention program evaluation findings
   2 collecting, organizing, and interpreting data

**Task 18** Provide applicable workgroups with prevention information and other support to meet prevention outcomes.
   **Knowledge of:**
   1 financial, human, and organizational resources
   2 strategies to build community capacity
   3 logic models as planning and evaluation tools
   4 Risk and Protective Factor Theory and other theories relevant to prevention
   **Skill In:**
   1 conducting strategic planning activities
   2 collecting, organizing, and interpreting data

**Task 19** Incorporate cultural responsiveness into all planning and evaluation activities.
   **Knowledge of:**
   1 guidelines for program adaptation
   2 components of effective prevention program planning
Domain 2: Prevention Education and Service Delivery

Task 1  Coordinate prevention activities.

Knowledge of:
1  group processes
2  training and group facilitation techniques
3  interagency dynamics and/or power relationships
4  prevention program best practices and models
5  target audience
6  financial, human, and organizational resources
7  appropriate evaluation instruments and delivery
8  culturally appropriate materials for the target audience

Skill In:
1  effective written and interpersonal communication
2  facilitating group processes
3  working within existing organizational and community structures
4  working with diverse populations
5  following a work plan

Task 2  Implement prevention education and skill development activities appropriate for the target audience.

Knowledge of:
1  cultural diversity
2  prevention program best practices
3  learning styles, instructional strategies, and presentation methods
4  Risk and Protective Factor Theory and other theories relevant to prevention
5  guidelines for program adaptation
6  training and group facilitation techniques

Preventive program evaluation instruments/models
Validity and reliability of evaluation instruments/models

Skill In:
1  selecting culturally relevant evaluation instruments/models
2  interpreting and applying prevention program evaluation findings

Task 20  Prepare and maintain reports, records, and documents pertaining to funding sources.

Knowledge of:
1  financial, human, and organizational resources
2  information gathering and data analysis techniques
3  best practices in documentation

Skill In:
1  collecting, organizing, and interpreting data
2  interpreting and applying prevention program evaluation findings
7 culturally appropriate materials for the target audience

**Skill In:**
1 demonstrating cultural competence and sensitivity
2 obtaining copyright permission prior to implementing copyrighted materials/content
3 effective written and interpersonal communication
4 facilitating group processes
5 working with diverse populations

**Task 3** Provide prevention education and skill development programs that contain accurate, relevant, and timely content.

**Knowledge of:**
1 information gathering techniques and data sources
2 training evaluation models, instruments, and processes
3 cultural diversity
4 prevention program best practices
5 learning styles, instructional strategies, and presentation methods
6 Risk and Protective Factor Theory and other theories relevant to prevention
7 guidelines for program adaptation
8 training and group facilitation techniques
9 current behavioral health trends and research

**Skill In:**
1 collecting, organizing, and interpreting data
2 synthesizing prevention theories and models
3 interpreting evaluation data and revising programming as necessary
4 demonstrating cultural competence and sensitivity
5 obtaining copyright permission prior to implementing copyrighted materials/content
6 effective written and interpersonal communication
7 facilitating group processes
8 working with diverse populations
9 working within the context of the organizational culture

**Task 4** Maintain program fidelity when implementing evidence-based practices.

**Knowledge of:**
1 principles and guidelines of fidelity and adaptation
2 prevention intervention protocols

**Skill In:**
1 modifying and implementing instructional materials
2 maintaining core components when modifying evidence-based programs

**Task 5** Serve as a resource to community members and organizations regarding prevention strategies and best practices.

**Knowledge of:**
policies, procedures, and legal/programmatic limitations that guide the practice of related professions
2 current evidence-based strategies and best practices
3 prevention resources for instructional programming
4 current behavioral health trends and research
5 Risk and Protective Factor Theory and other theories relevant to prevention
6 assessment, capacity building, planning, implementation, and evaluation methods

**Skill In:**
1 implementing evidence-based practices
2 networking and outreach to community stakeholders
3 providing technical assistance
4 effective written and interpersonal communication

**Domain 3: Communication**

**Task 1** Promote programs, services, and activities, and maintain good public relations.

**Knowledge of:**
1 policies, procedures, regulations, and ethical codes that guide interactions with the media and public
2 learning styles, instructional strategies, and presentation methods
3 cultural diversity and social justice
4 media literacy and advocacy
5 effective communication methods
6 behavioral health promotion
7 current behavioral health trends
8 media outlets

**Skill In:**
1 developing, modifying, and implementing culturally appropriate materials
2 developing and implementing media strategies
3 identifying target audience
4 advocacy and public health promotion
5 effective written and interpersonal communication
6 utilizing media outlets
7 evaluating effectiveness of media campaign

**Task 2** Participate in public awareness campaigns and projects relating to health promotion across continuum of care.

**Knowledge of:**
1 public health models
2 information gathering and data analysis techniques
3 logic models as planning and evaluation tools
4 continuum of care
5 community engagement
6 behavioral health promotion
shared risk and protective factors between physical health, substance use, and other behavioral health disorders
prevention interventions to reduce the factors between physical health disorders such as depression, substance use, and conduct disorders
current behavioral health trends and research
local, state, and national behavioral health systems and their strategic goals
policies, procedures, regulations, and ethical codes that guide interactions with the media and public
media and advocacy resources
copyright laws and reference procedures

Skill In:
1 identifying target populations
2 identifying change agents
3 collaboration
4 networking
5 advocacy and public health promotion
6 integrating behavioral and physical health
7 effective written and interpersonal communication
8 cultural responsiveness
9 conducting evaluation methods

Task 3 Identify marketing techniques for prevention programs.

Knowledge of:
1 effective marketing strategies
2 cultural diversity
3 target audience
4 media literacy and advocacy
5 communication models
6 financial, human, and organizational resources
7 current trends in media marketing

Skill In:
1 collecting, organizing, and interpreting data
2 effective written and interpersonal communication
3 facilitating focus groups
4 engaging the media
5 building sustainable relationships and alliances
6 creative processes
7 involving target audience in all stages of the marketing campaign
8 planning a media campaign

Task 4 Apply principles of effective listening.

Knowledge of:
1 principles of ethics
2 rules/laws related to mandated reporting
3 target audience
4 interviewing techniques

**Skill In:**
1 effective written and interpersonal communication
2 demonstrating cultural competence and sensitivity
3 active listening

**Task 5** *Apply principles of public speaking.*

**Knowledge of:**
1 audience characteristics
2 culturally appropriate materials for the target audience
3 subject matter
4 desired outcomes

**Skill In:**
1 effective written and interpersonal communication
2 researching topic materials
3 organizing presentation logically
4 story telling
5 leading discussion
6 handling unexpected issues
7 seeking and utilizing feedback
8 identifying appropriate visual aids
9 utilizing technological resources in presentation delivery
10 building rapport

**Task 6** *Employ effective facilitation skills.*

**Knowledge of:**
1 audience characteristics
2 learning styles, instructional strategies, and presentation methods
3 subject matter
4 meeting agenda
5 communication models

**Skills in:**
1 modeling appropriate behaviors and communication skills
2 ensuring outcome-based decisions
3 creating comfortable environments
4 encouraging participation
5 preventing and managing conflict
6 listening and observation
7 facilitating group processes
8 ensuring quality decisions
9 time management
Task 7  Communicate effectively with various audiences.
    Knowledge of:
    1 group processes
    2 training and group facilitation techniques
    3 learning styles, instructional strategies, and presentation methods
    4 subject matter
    5 interagency dynamics and/or power relationships
    6 federal and local confidentiality laws
    7 audience characteristics
    8 communication models
    Skills In:
    1 effective written and interpersonal communication
    2 facilitating group processes
    3 working within existing community structures and norms
    4 demonstrating cultural competence and sensitivity
    5 synthesizing prevention theory and models
    6 active listening
    7 seeking and utilizing feedback

Task 8  Demonstrate interpersonal communication competency.
    Knowledge of:
    1 basic communication theories
    2 learning styles, instructional strategies, and presentation methods
    Skill In:
    1 effective written and interpersonal communication
    2 networking and outreach to community partners
    3 facilitating group processes
    4 cultural competence and sensitivity
    5 active listening

Domain 4: Community Organization
    Task 1  Identify the community demographics and norms.
        Knowledge of:
        1 information gathering techniques and data analysis techniques
        2 basic terms in epidemiology
        Skill In:
        1 collecting, organizing, and interpreting data
        2 effective written and interpersonal communication
    Task 2  Identify a diverse group of stakeholders to include in prevention programming activities.
        Knowledge of:
        1 cultural diversity
2 strategies for engaging community members
3 community characteristics
4 community sector representatives

**Skill In:**
1 implementing capacity-building strategies among diverse groups
2 demonstrating cultural competence and sensitivity
3 identifying current and emerging community leaders

**Task 3** *Build community ownership of prevention programs by collaborating with stakeholders when planning, implementing, and evaluating prevention activities.*

**Knowledge of:**
1 capacity-building strategies
2 engagement strategies
3 effective written and interpersonal communication
4 role of community ownership

**Skill In:**
1 identifying current and emerging community leaders
2 facilitating group processes
3 providing community training
4 working with existing organizational and community structures
5 fostering shared leadership

**Task 4** *Offer guidance to stakeholders and community members in mobilizing for community change.*

**Knowledge of:**
1 training and group facilitation techniques
2 level of community readiness
3 assessment, capacity building, planning, implementation, and evaluation methods
4 intercommunity organizational structures and patterns of communication
5 strategies for moving leaders to higher levels of readiness
6 advocacy strategies

**Skill In:**
1 transferring ownership of prevention programs to the community
2 increasing level of involvement of local and state organizations and cultural groups
3 training, mentoring, and organizing community groups, volunteers, and other stakeholders
4 effective written and interpersonal communication

**Task 5** *Participate in creating and sustaining community-based coalitions.*

**Knowledge of:**
1 group processes
2 cultural diversity
3 identifying current and emerging community leaders
4 intercommunity organizational structures and patterns of communication
5 interagency dynamics and/or power relationships
6 financial, human, and organizational resources
7 strategies for engaging community members
8 assessment, capacity building, planning, implementation, and evaluation methods

Skill In:
1 training, mentoring, and organizing community groups and volunteers
2 facilitating group processes
3 effective written and interpersonal communication
4 cultural responsiveness
5 conducting strategic planning activities

Task 6 Develop or assist in developing content and materials for meetings and other related activities.

Knowledge of:
1 prevention principles
2 evidence-based practices
3 Risk and Protective Factor Theory and other theories relevant to prevention
4 prevention program evaluation instruments/models
5 logic models as a planning tool
6 current behavioral health trends and research
7 learning styles, instructional strategies, and presentation methods
8 resources for education, training, and professional development related to prevention
9 culturally appropriate materials for the target audience

Skill In:
1 effective written and interpersonal communication
2 collecting, organizing, and analyzing data
3 developing, modifying, and implementing materials for the target audience

Task 7 Develop strategic alliances with other service providers within the community.

Knowledge of:
1 group processes
2 cultural diversity
3 intercommunity organizational structures and patterns of communication
4 interagency dynamics and/or power relationships
5 financial, human, and organizational resources

Skill In:
1 negotiation
2 effective written and interpersonal communication
3 networking and outreach to community partners
4 building sustainable relationships and alliances
5 demonstrating cultural competence and sensitivity
Task 8  Develop collaborative agreements with other service providers within the community.

Knowledge of:
1 intercommunity organizational structures and patterns of communication policies, procedures, and legal/programmatic limitations that guide the practice of related professions
2 key leaders of other services providers
3 interagency dynamics and/or power relationships
4 elements of formal agreements

Skill In:
1 working within existing community structures and norms
2 building sustainable relationships and alliances
3 effective written and interpersonal communication

Task 9  Participate in behavioral health planning and activities.

Knowledge of:
1 local, state, and national behavioral health systems and their strategic goals
2 community planning
3 current behavioral health trends and research
4 continuum of care
5 shared risk and protective factors between physical health, substance use, and other behavioral health disorders
6 prevention interventions to reduce the incidence of behavioral health disorders such as depression, substance use, and conduct disorders
7 behavioral health promotion

Skill In:
1 collaboration
2 integrating behavioral health and physical health
3 networking
4 advocacy and public health promotion
5 training, mentoring, and organizing community groups and volunteers
6 facilitating group processes
7 effective written and interpersonal communication
8 cultural responsiveness

Domain 5: Public Policy and Environmental Change

Task 1  Provide resources, training, and consultation to promote environmental change.

Knowledge of:
1 group processes
2 political processes
3 environmental change strategies
4 information gathering techniques and data sources
5 evidence-based prevention policies
community characteristics
theory of change
financial, human, and organizational resources
learning styles, instructional strategies, and presentation methods
socioecological systems theories
public health model

Skill In:
facilitating groups
collecting, organizing, and analyzing data
communicating prevention policies to decision makers
working within local political systems
implementing environmental change strategies
effective written and interpersonal communication
advocacy in public health promotion and prevention
public speaking
training, mentoring, and organizing community groups and volunteers
providing technical assistance

Task 2 Participate in enforcement initiatives to affect environmental change.

Knowledge of:
political processes
environmental change strategies
information gathering techniques and data sources
community norms and other characteristics
theory of change
financial, human, and organizational resources
law enforcement and regulatory agencies
socioecological systems theories
interagency dynamics and/or power relationships

Skill In:
collecting, organizing, and analyzing data
developing and implementing social marketing strategies
working with political, judicial, and law enforcement systems
effective written and interpersonal communication
advocacy in public health promotion and prevention
public speaking

Task 3 Participate in public policy development to affect environmental change.

Knowledge of:
political processes
environmental change strategies
information gathering techniques and data sources
community norms and other characteristics
theory of change
financial, human, and organizational resources
socioecological systems theories
interagency dynamics and/or power relationships
community characteristics
public health model
current behavioral health trends and research

Skill In:
collecting, organizing, and analyzing data
developing and implementing social marketing strategies
working with political, judicial, and law enforcement systems
effective written and interpersonal communication
advocacy in public health promotion and prevention
public speaking
technical assistance
resource sharing
networking and outreach to policy makers

Task 4 **Use media strategies to support policy change efforts in the community.**
Knowledge of:
political processes
media advocacy and outlets
environmental change strategies
information gathering techniques and data sources
financial, human, and organizational resources
socioecological systems theories
interagency dynamics and/or power relationships
community norms and other characteristics
current behavioral health trends and research

Skill In:
collecting, organizing, and analyzing data
developing and implementing social marketing strategies
working within local political systems
implementing environmental change strategies
effective written and interpersonal communication
advocacy in public health promotion and prevention
public speaking
engaging the media
cultural competence and sensitivity

Task 5 **Collaborate with various community groups to develop and strengthen effective policies supporting prevention**
Knowledge of:
1 group processes
2 environmental change strategies
3 information gathering techniques and data sources
4 evidence-based prevention policies
5 training, mentoring, and organizing community groups and volunteers
6 community characteristics
7 financial, human, and organizational resources
8 cultural competence and sensitivity
9 interagency dynamics and/or power relationships

Skill In:
1 facilitating groups
2 collecting, organizing, and analyzing data
3 implementing environmental change strategies
4 effective written and interpersonal communication
5 advocacy in public health promotion and prevention
6 cultural competence and sensitivity
7 networking and outreach to community stakeholders

Task 6 Advocate to bring about policy and/or environmental change.

Knowledge of:
1 political processes
2 information gathering techniques and data sources
3 evidence-based environmental strategies
4 theory of change
5 community norms and other characteristics
6 financial, human, and organizational resources
7 current behavioral health trends and research
8 media outlets and resources
9 the difference between lobbying and advocacy

Skill In:
1 facilitating groups
2 collecting, organizing, and analyzing data
3 developing and implementing social marketing strategies
4 communicating prevention policies to decision makers
5 working within local political systems
6 implementing environmental change strategies
7 effective written and interpersonal communication
8 advocacy in public health promotion and prevention
9 public speaking
10 identifying and engaging change agents and policy makers
11 negotiating
12 networking and outreach to community stakeholders
Domain 6: Professional Growth and Responsibility

Task 1  Demonstrate knowledge of current prevention theory and practice.

Knowledge of:

1. assessment, capacity building, planning, implementation, and evaluation methods
2. components of effective prevention program planning
3. continuum of care
4. cultural diversity
5. current behavioral health trends and research
6. current evidence-based prevention interventions in behavioral health
7. financial, human, and organizational resources
8. group processes
9. guidelines for program fidelity and adaptation
10. personal biases, beliefs, limitations, and cultural assumptions
11. professional associations and organizations related to behavioral health
12. professional codes of conduct/ethics related to the prevention profession
13. public health model
14. Risk and Protective Factor Theory and other theories related to prevention
15. shared risk and protective factors between physical health, substance use, and other behavioral health disorders
16. sustainability strategies
17. the process of addiction, its effect on the brain, developmental processes and family systems
18. theory of change

Skill In:

1. applying current prevention theory and evidence-based practice to prevention work
2. conducting comprehensive strategic planning activities
3. demonstrating cultural competence and sensitivity
4. effective written and interpersonal communication
5. facilitating group processes
6. following a work plan
7. maintaining fidelity when adapting evidence-based programs
8. working collaboratively within the public health system

Task 2  Adhere to all legal, professional, and ethical principles.

Knowledge of:

1. principles of ethics
2. professional codes of conduct/ethics related to the prevention profession
3. advocacy guidelines
4. basic budget requirements set by funders
5. federal and local confidentiality laws
6. laws related to the reporting of abuse and neglect
7 personal biases, beliefs, limitations, and cultural assumptions
8 policies, procedures, and legal/programmatic limitations that guide the practice of related professions
9 recipient rights and informed consent
10 copyright laws and reference procedures

**Skill In:**
1 applying current prevention theory and evidence-based practice to prevention work
2 applying federal and local mandates regarding confidentiality and reporting of suspected abuse and neglect of service recipients
3 demonstrating cultural competence and sensitivity
4 demonstrating ethical decision-making in prevention work
5 demonstrating personal use of strategies for healthy living
6 obtaining informed consent of participants
7 continuing professional development through education, self-evaluation, supervision, and consultation to maintain competence and enhance professional effectiveness
8 implementing strategies to ensure the safety of program participants

**Task 3** **Demonstrate cultural responsiveness as a prevention professional.**

**Knowledge of:**
1 creative and adaptive uses of community resources
2 cultural characteristics that influence attitudes, behaviors, and perceptions that relate to substance use and mental health
3 culturally appropriate materials for the target audience
4 personal biases, beliefs, limitations, and cultural assumptions
5 professional codes of conduct/ethics related to the prevention profession
6 health disparities that impact diverse communities
7 importance of diverse representation in planning

**Skill In:**
1 active listening
2 modeling cultural competence and sensitivity
3 developing, modifying, and implementing culturally appropriate materials
4 effective written and interpersonal communication and facilitation skills
5 encouraging multiple perspectives
6 networking and relationship building
7 working with diverse populations
8 working within existing organizational and community structures

**Task 4** **Demonstrate self-care consistent with prevention messages.**

**Knowledge of:**
1 organization and community resources that support health and well-being
2 healthy living strategies

Updated 3/21
personal biases, beliefs, limitations, and cultural assumptions
professional codes of conduct/ethics related to the prevention profession
resources for education, training, and professional development related to prevention
conflict resolution strategies

**Skill In:**
- demonstrating personal use of strategies for healthy living
- modeling appropriate behaviors and communication skills
- preventing and managing conflict
- seeking and utilizing feedback from peers
- recognizing personal limitations and seeking assistance when needed

**Task 5** Recognize importance of participation in professional associations locally, statewide, and nationally.

**Knowledge of:**
- advocacy strategies
- current behavioral health systems of care
- elements of formal agreements
- financial, human, and organizational resources
- organizational dynamics and characteristics
- interagency dynamics and/or power relationships
- local, state, and national stakeholders
- local, state, and national behavioral health systems and their strategic goals
- policies, procedures, and legal/programmatic processes that guide the practice of related professions
- professional associations and organizations related to behavioral health
- working within the context of the organizational culture
- intercommunity organizational structures and patterns of communication

**Skill In:**
- public health advocacy
- training, mentoring, and organizing community groups and volunteers
- working collaboratively within the public health system
- working within local political systems
- effective written and interpersonal communication and facilitation
- networking and relationship building

**Task 6** Demonstrate responsible and ethical use of public and private funds.

**Knowledge of:**
- advocacy strategies
- basic budget requirements/guidelines set by funders and organizational policy
- regulations and practices regarding ethical fundraising
- professional codes of conduct/ethics related to the prevention profession
- elements of formal agreements
conflicts of interest

Skill In:
1. collecting, organizing, analyzing, and reporting funding data
2. demonstrating ethical decision-making in prevention work
3. following a work plan
4. adhering to budget requirements/guidelines
5. applying professional codes of conduct/ethics related to the prevention profession

Task 7 Advocate for health promotion and prevention across the life span.

Knowledge of:
1. advocacy strategies
2. behavioral health promotion
3. health disparities that impact diverse communities
4. current behavioral health systems of care, theory, and practice
5. current behavioral health trends and research
6. effective communication methods
7. environmental change strategies
8. healthy living strategies
9. collecting, organizing, analyzing, and reporting data and information
10. media and advocacy resources
11. political processes
12. professional associations and organizations related to behavioral health
13. resources for education, training, and professional development related to prevention

Skill In:
1. advocacy in public health promotion and prevention
2. collecting, organizing, and analyzing data
3. communicating health disparities that impact diverse communities
4. demonstrating personal use of strategies for healthy living
5. effective written and interpersonal communication
6. engaging the media
7. facilitating group processes
8. identifying target audience
9. implementing environmental change strategies
10. networking and relationship building
11. identifying change agents

Task 8 Advocate for healthy and safe communities.

Knowledge of:
1. advocacy strategies
2. behavioral health promotion
3. health disparities that impact diverse communities
4. current behavioral health systems of care, theory, and practice
current behavioral health trends and research
6 effective communication methods
7 environmental change strategies
8 healthy living strategies
9 collecting, organizing, analyzing, and reporting data and information
10 media and advocacy resources
11 political processes
12 professional associations and organizations related to behavioral health
resources for education, training, and professional development related to prevention
14 community based processes
15 federal and local confidentiality laws

Skill In:
1 advocacy in public health promotion and prevention
2 collecting, organizing, and analyzing data
3 communicating health disparities that impact diverse communities
4 demonstrating personal use of strategies for healthy living
5 effective written and interpersonal communication
6 engaging the media
7 facilitating group processes
8 identifying target audience
9 implementing environmental change strategies
10 networking and relationship building
11 identifying change agents
12 working with diverse populations

Task 9 Demonstrate knowledge of current issues of addiction.

Knowledge of:
1 health disparities that impact diverse communities
2 current behavioral health systems of care, theory, and practice
3 biases, beliefs, and cultural assumptions related to addictions
4 signs, symptoms, and progressive stages of addiction
5 addicted family dynamics
6 effects of drugs on the brain and the body
7 health promotion and prevention within the continuum of care
8 prevention within a Recovery Oriented System of Care (ROSC)
9 co-occurring disorders

Skill In:
1 applying current prevention theory and evidence-based practice to prevention work
2 demonstrating cultural competence and sensitivity
3 working collaboratively within the public health system
identifying signs, symptoms, and progressive stages of addiction
brief intervention and referral

**Task 10**

Demonstrate knowledge of current issues of mental, emotional, and behavioral health.

Knowledge of:
1. the effects of mental, emotional, and behavioral health on the family
2. co-occurring disorders
3. biases, beliefs, and cultural assumptions related to addictions
4. healthy living strategies and wellness promotion
5. health disparities that impact diverse communities
6. current behavioral health systems of care, theory, and practice
7. evidence-based health systems strategies

**Skill In:**
1. applying current prevention theory and evidence-based practice to prevention work
2. working collaboratively within the public health system
3. demonstrating cultural competence and sensitivity
4. public health advocacy
5. identifying signs and symptoms of mental, emotional, and behavioral health issues
6. brief intervention and referral

**Sample Questions**

The questions on the examination are multiple-choice with four (4) choices. There is only one correct or best answer for each question. Carefully read each question and all the choices before making a selection. Choose the single best answer. Mark only one answer for each question. You will not be given credit for any question for which you indicate more than one answer. It is advisable to answer every question since the number of questions answered correctly will determine your final score. There is no penalty for guessing.

The following are sample questions that are similar to those you will find in the examination.

1. A community coalition is advocating for an ordinance to ban the sale of alcohol at the annual fall family festival. This is an example of:
   
   A. an alternative activity strategy.
   B. a family intervention strategy.
   C. an environmental strategy.
   D. an enforcement strategy.

   *Domain: Public Policy and Environmental Change*
2. There was an underage drinking problem in the community. Enforcement of minimum-purchase-age laws against selling alcohol and tobacco to minors through the use of undercover buying operations was utilized to address the underage drinking problem. What type of prevention strategy was used?

A. Alternatives to drug use
B. Dissemination of information
C. Prevention education
D. Environmental approach

*Domain: Public Policy and Environmental Change*

3. A prevention specialist’s agency conducts a school-based indicated intervention for youth who have been identified as experimenting with alcohol and other drugs. A guidance counselor calls the prevention specialist and requests information about a group participant. Disclosing this information would violate which principle in the prevention code of ethics?

A. Nature of services
B. Integrity
C. Nondiscrimination
D. Confidentiality

*Domain: Professional Growth and Responsibility*

4. Which of the following is categorized as a depressant drug?

A. Alcohol
B. Oxycodone
C. Marijuana
D. Methamphetamine

*Domain: Prevention Education and Service Delivery*

5. A prevention specialist provides life skills classes at a local school. They are asked by the principal to lead group therapy sessions for children of alcoholics while the guidance counselor is on leave. The prevention specialist should:

A. respectfully refuse.
B. accept the challenge.
C. volunteer to co-facilitate.
D. accept but provide life skills classes instead of therapy.

*Domain: Professional Growth and Responsibility*
6. Qualitative data is often collected through key informant interviews, focus groups, listening sessions, and:

A. town hall meetings.
B. newspaper articles.
C. arrest reports.
D. hospital records.

*Domain: Planning and Evaluation*

7. A person who has been designated by group members to be caretaker of the meeting process is known as the:

A. president.
B. boss.
C. facilitator.
D. advocate.

*Domain: Community Organization*

8. An example of a selective intervention is:

A. a classroom-based prevention program for all seventh graders in a school district in a high risk community.
B. a skills-based program for youth from military families who have experienced many transitions.
C. a parenting program open to all residents in a rural town hosted by a local church.
D. a media campaign targeting Latino youth in a big city.

*Domain: Prevention Education and Service Delivery*

9. The first step in developing community prevention strategies is:

A. assessment.
B. capacity building.
C. planning.
D. implementation.

*Domain: Community Organization*
10. A prevention specialist who is facilitating a Community Prevention Coalition must tailor their facilitation style to the group’s blend of bylaws, ground rules, people, and:

A. consultants.
B. funding.
C. history.
D. strategies.

*Domain: Communication*

11. When facilitating a Community Prevention Coalition planning group, a prevention specialist should not:

A. listen and observe.
B. prevent and manage conflict.
C. encourage participation.
D. insert personal opinions.

*Domain: Communication*

12. Strategies that aim to enhance individuals’ ability to develop competence, a positive sense of self-esteem, mastery, well-being, social inclusion, and strengthen their ability to cope with adversity are:

A. mental health promotion interventions.
B. universal preventive interventions.
C. selective preventive interventions.
D. indicated preventive interventions.

*Domain: Professional Growth and Responsibility*

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Updated 3/21
Reference List

The following resources were compiled as suggested reading to assist candidates preparing for their examination. Consulting these and other references may be beneficial to candidates. Please note, this is not a comprehensive listing of all references and not all questions on the examination came from these references.

Examination Reference List
Revised March 2021


   e. **Evaluation Primer**: Setting the Context for a Drug-Free Communities Coalition Evaluation. (2019).
   g. **Sustainability Primer**: Fostering Long-Term Change to Create Drug-Free Communities. (2019).


About IC&RC

IC&RC promotes public protection by setting standards and developing examinations for credentialing substance use disorder prevention, treatment, and recovery professionals. Organized in 1981, it has a worldwide network of over 50,000 professionals.

Quality and integrity are the foundation of IC&RC’s work. IC&RC’s credentials use the latest research on evidence-based practices, and they are updated regularly to stay relevant to changes in the field. Examinations are subjected to an extensive process of peer review, written by Subject Matter Experts, and supported by current references.